

CONFERENCE SATELLITE EVENT

SHARING THE NEWS:

SUPPORTING & EMPOWERING FAMILIES THROUGH EFFECTIVE COMMUNICATION

Drawing on the experiences of families with deaf children, and based on family centred principles, this exciting, this interactive day long course for clinicians uses the skills of actors to explore aspects of effective information sharing to develop good practice. Working with actors is an extremely powerful way of looking at challenging situations that may face practitioners in their working lives. This course provides an opportunity to put into practice the knowledge gained in a realistic and safe environment.

This course involves intensive active practice and role play; full participation is expected from all attendees.

Aims and Learning Objectives:

- Developing effective listening skills
- Exploring ways of effective communication
- Understanding the parent experience of screening and diagnosis
- Supporting informed decision making processes
- Examining ways of supporting parent needs
- Exploring the impact of differing values, cultures and family experiences on the perception of information
- Becoming aware of attitudes, stereotypes and preconceptions
- Developing principles of good practice
- Acknowledging and working to parent led agendas and timings

This course will be held on Monday 7 June 2010

at Hotel Regina Olga, Como

The course is subsidised by the NHS Newborn Hearing Screening Programme England

To register please contact Ailsa Johnson via email at ailsa.johnson@manchester.ac.uk

The registration fee of 100euros will be payable on the day either by cheque or cash.

Only 25 places available

